

Patriot 6 Overview

Patriot 6 is the worlds most advanced alarm monitoring software. Integrated with all standard alarm receivers Patriot also connects with world leading IP panels & communicators, camera systems and lone worker devices. Patriot provides a ever evolving suite of modules to meet your station and customer requirments.

Connect to alarm receivers, alarm panels, camera systems and more



Alarm Receivers

- ✓ Compatible with all major PTSN, GPRS, IP and GSM Alarm Receivers including FE900, Surgard, Ademco, Bosch, FSK, RDC, MCDI, Permaconn, Enigma, RISCO, Bosch + more.



IP Alarm Signals

- ✓ Receive alarm signals directly from IP alarm panels & communicators. No alarm receiver required. SIA DC09, Texecom, CSV, ICT, ArmorIP, CSLDualcom, FlexC, Paradox, Galaxy, RISCO + more.



Camera Systems

- ✓ Video Verification, PTZ, Live Feed, Guard Tours, Two Way Audio +
- ✓ Compatible with Hikvision Paradox, Hanwha, Tiandy, Dahua, Rialto, Avigilon, ONVIF, RTSP + more



Lone Workers

- ✓ Receive alarms from Lone Worker devices such as Identicom, GoTOP & Plink
- ✓ GPS movements tracked on map for mobile devices
- ✓ Welfare Checks & Schedules



Operates on Windows with SQL database
DR & HA options. Supports Clustering & Mirroring
Extensive Online Documentation
24/7 Emergency Support Program
Scalable from 100 to 100,000+ Accounts
Meets international grading criteria, BS, UL, Grade1
Powerful Range of Optional Modules

Provide advanced services and value added services to your Users



Clients

- ✓ Customized Event Types & Response Plans for complete response customization.
- ✓ Internet Client Access allows users to view site details & history. ICA & Plink app allows users to arm & disarm some panels and camera systems from anywhere
- ✓ Monitor mobile clients with GPS positioning.



Patrols

- ✓ Send jobs and job details to Patrols from the Patriot Response screen. Client details, job information & interactive map provide automatically to the Patrol. NFC and QR code scanning.
- ✓ Duress button and Welfare Checks
- ✓ Digital Runsheets allow patrols to perform site checks & have the details instantly saved in Patriot



Users

- ✓ Send Automatic Notifications to users via SMS, App or Email. Users can fallback the alarm to the station, acknowledge the alarm and extend late to close events.
- ✓ Use User Groupings and User Types to create unique Response Plans to suit your stations SOPs
- ✓ Add User specific open out of hours tolerences for a site or individual staff / cleaners etc.



Dealers (Bureau)

- ✓ Dealer (Bureau) Access with Client creation, report and maintenance functions.
- ✓ Customised reports for dealers. Scheduled reports can be sent on behalf of the Dealer (Bureau).
- ✓ Dealer branding and optional Client to Dealer (Bureau) customisation of charges, response plans, instructions, response + more.

Additional Modules

Additional Modules can be added to the main Patriot Software so you can customize your Patriot Package to your stations requirements. The flexible Patriot license system allows you to add new trials of modules or purchase modules at any time.

Main Modules

Email Module

The Email Module allows Patriot to send alarm notifications, manual email messages to Users and reports to Bureaus and End Users. Patriot can be configured to send automatic email notifications based on alarms received and also send scheduled preset reports to Users and Bureaus.

Email Receiver Module

The Email Receiver Module allows Patriot to receive email messages from a POP3 email account. Patriot can log the emails to an account or utilize them to generate alarms or acknowledge events.

SMS Gateway Module

The SMS Gateway Module allows Patriot to send Text Messages through the Clickatell internet gateway to any mobile phone. Patriot can be configured to send automated alarm notifications to Users or Guards / Patrols.

GSM Messaging Module

cellphone numbers during response to an event or inside a clients Users details. Patriot can also be configured to send text messages automatically to Users based based on alarm events. Patriot recommends the Sierra GL8200 GSM Modem.

Plink - First Response Module

The First Response Module allows users and keyholders to receive activation alerts via smart phone app, text message or email. Users and keyholders can acknowledge these notifications, fall the alert back to the operator or extend late to close notifications by entering in the hours they will be on site for. The Plink Smart Phone app will also allow Users to view and edit their site, user and response details (ICA / ICA advanced required).

Plink - Patrol Module

Patriots Plink Patrol app allows automated actions between Operators at the Monitoring Station and Patrols / Static Guards. This reduces dispatch time and eliminate communication errors by instantly sending all callout details directly to the Patrols smart phone. Patrols can view instructions, view route to the site from their location, add notes, scan NFC and QR codes and have a welfare check and duress system.

Plink - Lone Worker Module

their smart phone. Duress buttons in the app, and optional bluetooth button / pendant will send alerts with GPS location details to an operator which can be viewed on an interactive map. Welfare checks and shift times can be setup so operators are alerted if workers fail to check in at preset intervals or fail to log into shift or log out of the app during a shift.

ECHO (UK) Dispatch Module

Service.

Dispatch Module

The Dispatch module make it easier to dispatch Patrols/ Guards or emergency services, particularly for larger monitoring stations and stations with internal patrols. Rank Dispatch Companies or use Groupings & dispatch mapping windows for internal Patrols so operators can quickly determine the best patrol or company to send the job request. The dispatch Module also allows for Web Dispatch, Manual Dispatch and PAtriot to Patriot dispatch features.

Advanced Messaging Module

The Advanced Messaging Module allows Patriot to use alarm escalation, receive SMS Text messages and auto acknowledge alarms. This Module requires one of the Messaging Modules (Email, Telephony, GSM) and is useful for sites that require automatic notifications on alarms sent to guards or patrols and will allow them to acknowledge the alarm remotely. The advanced messaging module also allows you to create and edit mutiple message formats so different messages can be sent for different alarms or user types.

Telephony Module

setup file, a suitable PC is required at the station to run the Asterisk system. The Telephony module can also provide a PBX can be used to call from different Bureau / Dealer numbers, record phone calls and send voice messages to Users based on alarm events.

Asterisk Dialler Module

The Asterisk Dialler Module allows Patriot to auto dial numbers using an Asterisk based PBX. Call Popping can automatically load a client account in Patriot based on the incoming Caller ID.

TAPI Dialler Module

The TAPI Dialler Module allows Operators to quick dial User cellphone and site phone numbers. Call Popping can automatically load a client account in Patriot based on the incoming Caller ID. The Patriot TAPI Module works with a windows compatible TAPI device.

BRIA softphone Module

The Bria phone integration allows Bria softphone systems to be used from within the Patriot interface for autodial functions. No hardphone or PBX required.

Broadsoft (CISCO) Module

Broadsoft (Cisco) phone integration allows Broadsoft compatible cloud service systems to be used from within the Patriot interface. Operators can auto dial from the Patriot interface and Call Popping will automatically pop up the Client account based on the incoming Caller ID. Hardphone and Softphone systems supported.

Mapping Internet Module

The Mapping Module will show site locations to operators on an interactive map. Operators can move the map around and interact with it or switch to street view to gather details of the site to provide response teams. This Module also allows you to view all alarm activations on a large map. Patriot will also track & display the GPS locations of mobile clients including Lone Workers and Patrols.

Internet Client Access Module (Standard and Edit Logins)

configuration and site details. ICA Edit Logins allow site managers to view their site details and also update User Lists, contact details and other information as required. ICA Security groups allow you to configure what each user has access to view and/or edit.

Internet Client Access Extended Logins (Dealer / Bureau / Engineer Access)

activations of all accounts. Stations can brand the ICA for the individual Dealer / Bureau, allow Technicians to turn sites on and off test mode and also to update & complete work orders. ICA Security groups allow you to configure what each user has access to view and/or edit.

Dealer Features Module

The Dealers Feature Module allows stations to setup Bureau Branding with call back numbers in the Patriot UI for easy identification by operators. Dealer / Bureau overrides for Action Plans, Charges & dispatch are included in the module as well as Bureau instructions and Engineer features.

Skycommand Module

The Skycommand Module allows functions for arming, disarming and control output control of compatible Skycommand Panels such as those using a T4000 Communicator. This allows operators to control panels from the Patriot UI and the End Users to control the panel through the Plink and ICA interfaces.

Permaconn Module

The Permaconn Module allows functions for arming, disarming and control output control of Permaconn Panels. This module allows Patriot to receive Permaconn Extended signals from a Permaconn receiver. This allows operators to control panels from the Patriot UI and the End Users to control the panel through the Plink and ICA interfaces.

UL Module

The UL Module changes options and reports in Patriot so your station will meet UL standards.

Workstation Module

Each Workstation Module allows an additional operator to be logged in to Patriot.

Internet Dealer Access Module

The Internet Dealer Access Module allows Dealers to log into Patriot and update their clients. This requires an additional workstation for each dealer connected to the Patriot System, usually access via RDP on a virtual machine. This Module also allows other dealer features such as dealer charges, action plan and response overrides, dealer branding on clients with callback numbers and Dealer/Engineer access to the Internet Client Access module if licensed.

Patriot SDK Module

The Patriot SDK Module allows 3rd party integration Modules to be developed and utilized for use with Patriot. Standard SDK and JSON SDK are available. This Module can be used to create integration to receive signals from IP communicators and panels, to communicate with lone worker devices or when developing your own phone app.

Non Monitored Accounts Module

The Patriot Non Monitored Accounts Module allows you to assign clients who do not require monitoring or response as a Non Monitored account. If any signals are received you can set Patriot to log the basic details to the account, to another main account or for the signals to be disregarded all together. Non Monitored accounts have special filtering options for reports, ICA and when searching.

Basic Accounting CSV Module

The Basic Accounting Module allows Patriot to export billing and invoice details from Patriot directly to any accounting software that supports the CSV format such as MYOB or XERO. Recurring charges, once off Response fees and Work Order service charges are setup to be sent to your CSV compatible accounting software at preset time intervals. This reduces manual data entry and keeps the charges 100% accurate. Customers with multiple clients such as Bureaus or Dealers can be provided one line invoices with a breakdown of their customers provided in an additional report to simply

Xero Accounting Module

charges, once off Response fees and Work Order service charges are setup to be sent to Xero at preset time intervals which reduces manual data entry and keeps the charges 100% accurate. Customers with multiple clients such as Bureaus or Dealers can be provided one line invoices with a breakdown of their customers provided in an additional report to simply your accounts.

Odoo Accounting Module

The Odoo Module allows Patriot to integrate with Open ERP / Odoo. This Module requires Open ERP / Odoo to be installed at the station prior to Patriot integration. As well as keeping recurring charges, one of Response fees and Work Order service charges accurate there are advanced features that allow accounts team to setup clients from Odoo, to quickly access Patriot accounts from Odoo and for Patriot staff to log sales notes. Customers with multiple clients can be provided one line invoices with a breakdown of their customers provided in an additional report to simply your accounts.

IP/GPRS Receiver Modules

IP Receiver - Arrowhead

The Arrowhead Module allows Patriot to directly receive IP signals from Arrowhead devices.

IP Receiver - Texecom

The Texecom Module allows Patriot to directly receive IP signals from Texecom Panels.

IP Receiver - Paradox Hellas Sirion

The Paradox Hellas Sirion Module allows Patriot to directly receive IP signals from Paradox Hellas Sirion devices.

IP Receiver - SIA DC09

The SIA DC09 Module allows Patriot to directly receive IP signals from any device using the SIA DC09 open standard such as Jablotron or Trikidis devices. The SIA DC09 Module is also compatible with services such as Alarm.com

IP Receiver - ICT Armor IP

The ICT Armor IP Module allows Patriot to directly receive IP signals from ICT Armor IP devices.

IP Receiver - CSV

The CSV Module allows Patriot to directly receive IP signals from any devices using the open standard CSV format.

IP Receiver - LS30

The LS30 Module allows Patriot to directly receive IP signals from LS30 devices.

IP Receiver - Emizon

The Emizon Module allows Patriot to directly receive IP signals from Emizon devices.

IP Receiver - CSL Dualcom

The CSL Dualcom Module allows Patriot to directly receive IP signals from CSL Dualcom devices.

IP Receiver - Galaxy

The Galaxy Module allows Patriot to directly receive IP signals from Galaxy Evo devices.

IP Receiver - Paradox Direct

The Paradox Direct Module allows Patriot to integrate with Paradox Alarm Panels. As well as being able to arm and disarm the panels remotely Patriot can also receive video verification from cameras.

IP Receiver - Vanderbilt FlexC

The Vanderbilt FlexC Module allows Patriot to integrate with compatible Vanderbilt IP panels, no alarm receiver is required. This format is used by Vanderbilt SPC intrusion panels with IP interfaces or with GSM modems using GPRS.

Lone Worker Modules

Identicom

The Identicom Module allows Patriot to receive GPS location and alarm events from Identicom devices.

GoTOP

supported.

Chiptech GO

The Chiptech GO Module allows Patriot to receive alarm events from Chiptech GO device. This include duress event notifications, GPS locations and will work with audio functions of the GO devices.

Plink Lone Worker

The Patriot Plink Lone Worker Module allows users with the Plink Smart Phone app to send duress signals to Patriot and have Patriot display the alarm with the current GPS location of the User. There is also options for welfare checking, schedules and other optional alarms to keep your lone workers safe. Optional bluetooth buttons are available.

SCSI Duress Watch

The SCSI Duress Watch is a discrete wearable panic device for Lone Worker safety with a duress button embedded. Patriot displays the alarm with the current GPS location of the User when the duress button is pressed. Wifi and LTE

Camera Modules

Camera Interface - Videofied

The Videofied Module allows Patriot to integrate with Videofied systems. This allows for video verification to be shown on alarm activations.

Camera Interface - Hikvision

The Hikvision Module allows Patriot to integrate with Hikvision Camera systems. This allows for event notification, live feed, reference images and video verification. The Module also allows for PTZ and camera control features.

Camera Interface - Risco

The Risco Module allows Patriot to integrate with Risco alarm system and will show image verification on alarm activations.

Camera Interface - Bosch

The Bosch Module allows Patriot to integrate with Bosch Camera systems. This allows for event notification, live feed and video verification. The Module also allows for PTZ and camera control features.

Camera Interface - Mobotix

The Mobotix Module allows Patriot to integrate with Mobotix Camera systems. This allows for event notification, live feed and video verification. The Module also allows for PTZ and camera control features.

Camera Interface - Milestone

The Milestone Module allows Patriot to integrate with the Milestone system. This allows for event, analytic and video verification from CCTV and camera systems. Milestone Module also allows control of camera and audio link from within

Camera Interface - Adder

The Adder Module allows Patriot to integrate with Adder systems

Camera Interface - VideoIQ

The VideoIQ Module allows Patriot to integrate with VideoIQ systems

Camera Interface - Dedicated Micros

The Dedicated Micros Module allows Patriot to integrate with Dedicated Micros systems

Camera Interface - Hietel

The Hietel Module allows Patriot to integrate with Hietel systems

Camera Interface - OzVision

The OzVision Module allows Patriot to view live camera feed from Ozvision Cameras

Camera Interface - Adpro

The Adpro Module allows Patriot to view live camera feed from Adpro Platinum Cameras

Camera Interface - Paradox

The Paradox I Module allows Patriot to integrate with Paradox Camera systems. This allows for event notification and video verification. You can replay past event video and will show live feed with the Video Verification

Camera Interface - We.R

The We.R Module allows Patriot to integrate with We.R Camera systems. This allows for event notification and video

Camera Interface - Tiandy

The Dowshu Module allows Patriot to integrate with tiandy Camera systems. The tiandy Camera module allows event notifications, live stream, video verification, two way audio, arm disarm controls and works with the Virtual Guard Tour and Camera Recording Modules

Camera Interface - Dowshu

The Dowshu Module allows Patriot to integrate with Dowshu Camera systems. This allows for event notification and video verification.

Camera Interface - Hanwha / Samsung

The Samsung Module allows Patriot to integrate with Samsung Camera systems. This allows for event notification, two way audio, video verification and stream selection.

Camera Interface - Dahua

The Dahua Module allows Patriot to integrate with Dahua Camera systems. This allows for event notification, reference image, and video verification

Camera Interface - Davantis

The Davantis Module allows Patriot to integrate with Davantis Camera and analytic systems. This allows for event notification and video verification.

Camera Interface - UDP

The UDP Module allows Patriot to integrate with UDP Camera systems. This allows for event notification and video

Camera Interface - Rialto

The Rialto Module allows Patriot to integrate with I4 and A4 Rialto camera systems. As well as live feed, video events and alarm signals are also integrated and you can listen to audio from the camera system.

Camera Interface - Avigilon

The Avigilon Module allows Patriot to integrate with Avigilon system for video events, live feed, telemetry, audio, polling, reference frames and guard tours..

Camera Interface - ONVIF

The ONVIF Module allows Patriot to integrate with ONVIF Profile G cameras and receive live feed

Camera Interface - RTSP

The RTSP Module allows Patriot to connect to RTSP cameras and receive live feed. Cameras can be linked to zones so relevant cameras are displayed on alarm events from traditional panels.

Camera Interface - IDIS / Pacom

The Pacom Module allows Patriot to integrate with Samsung Camera systems. This allows for live view, audio, video verification, multi view, PTZ controls and Guard Tour functions.

Virtual Guard Tour

The Virtual Guard Tour Module allows Patriot to use video camera systems such as Hikvision and Mobotix to create a virtual tour of a site. Operators must follow through each camera for a specific preset time period and read instructions and site notes

Video Recording Module

The Video Recording Module will record any video events viewed by operators within the Patriot video event interface. As well as saving a vital local copy of the event the operator actions are also recorded for audit purposes.